

14th April 2025

Important Update

Workers Compensation Claims

Dear Member,

Catholic Safety and Injury Management (CSaIM) is pleased to announce the expansion of our shared services and the introduction of our new role, Claims Management Business Partner (CMBP).

CSaIM has partnered with Lawson to assist during the transition while we diligently establish our own internal claims and injury management team. Lawson will continue to collaborate with the CSaIM team to ensure a seamless handover with minimal disruption to claims or return-to-work processes.

The transition to an internal claims team is scheduled for completion by July 1, 2025.

To facilitate this transition, we have allocated dedicated sites to the Claims, Injury Management, and Safety Business Partners. Please find the structure of this allocation attached for your reference.

Contact details for the CSaIM Team are on the next page.

If you have any concerns or queries at any stage during the transition, please contact me at dnation@csaim.org.au or by phone at 0417 534 020.

Yours sincerely,

Debbie Nation
Director
Catholic Safety and Injury Management

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